

## Supported Operating Systems

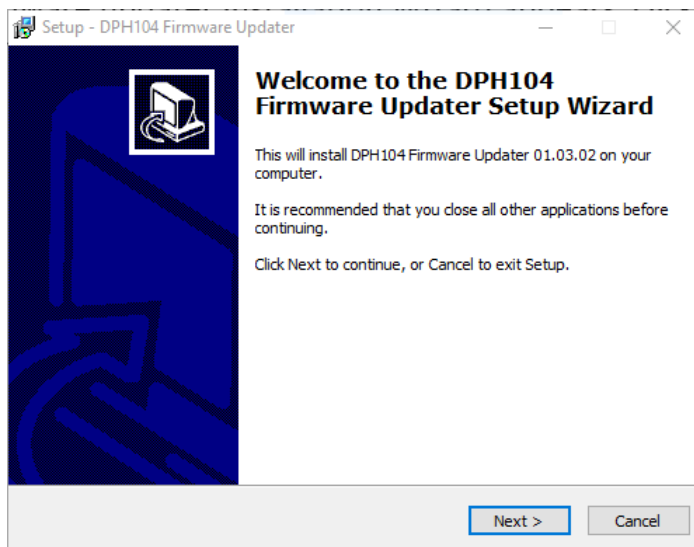
- Windows 7 (32/64-bit), Windows 8 (32/64-bit), Windows 8.1 (32/64-bit) and Windows 10 (32/64-bit)

## Download and install the DPH104 firmware updater

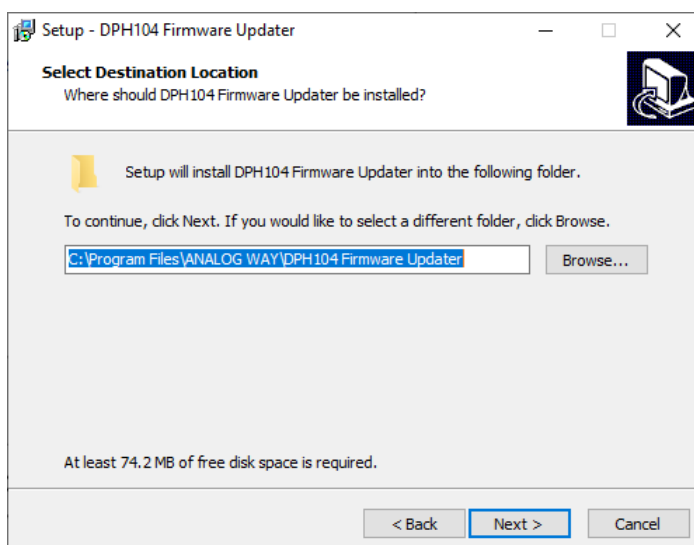
The DPH104 firmware updater is required for updating the firmware of your DPH104 4K video wall processor. If you haven't installed the DPH104 firmware updater yet, you can download it directly from the download section of the DPH104 page on Analog Way's website.

**IMPORTANT:** Do NOT connect the USB cable to your DHP104 before installing the DPH104 firmware updater on your computer.

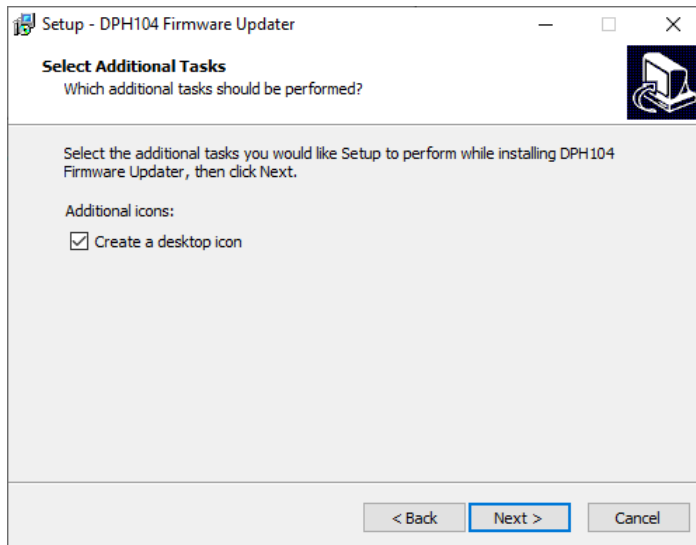
1. Uncompress the downloaded file. The following file will appear: **dph104\_updater\_vxxxx.exe** where **xxxx** is the firmware updater version.
2. Double-click the file dph104\_updater\_vxxxx.exe to start the installation.
3. When the DPH104 firmware updater Installation Wizard appears, click "Next":



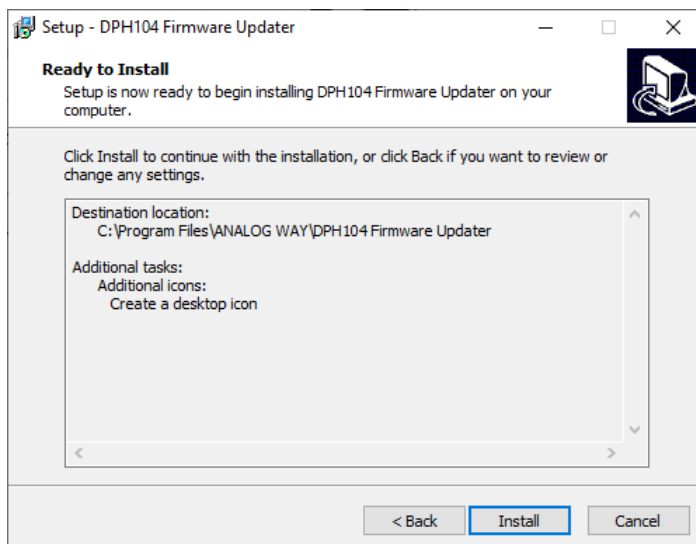
4. Select the destination location and click "Next" to continue:



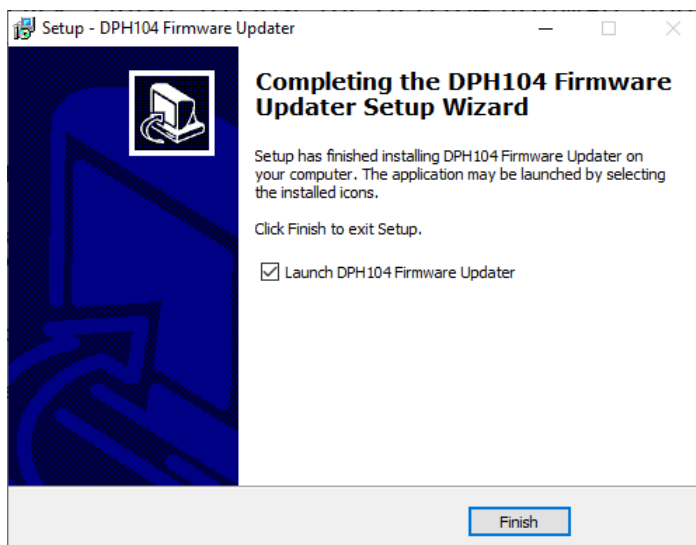
5. Check the boxes to choose the icons you want displayed on the desktop, then click “Next”.



6. When ready, click “Install” to start installing the DPH104 firmware updater:



7. When the installation is completed, click “Finish” to close the DPH104 firmware updater Installation Wizard:

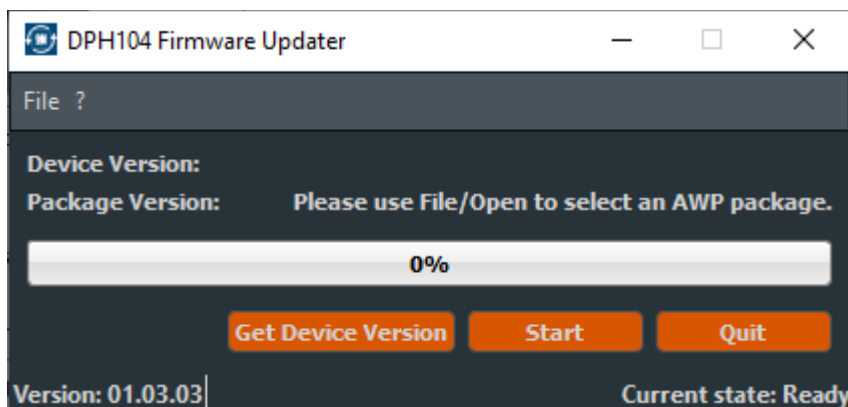


## Firmware update procedure

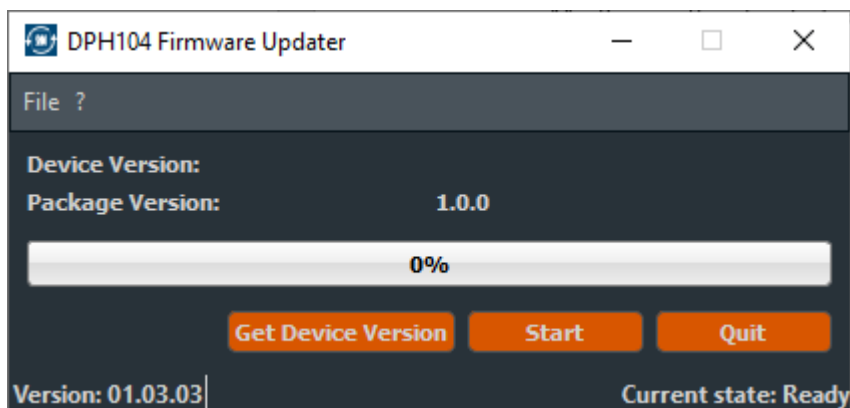
1. Use a commercially-available USB 2.0 printer type cable (A-Male to B-Male) to connect your computer to the USB maintenance port on the front of the unit.



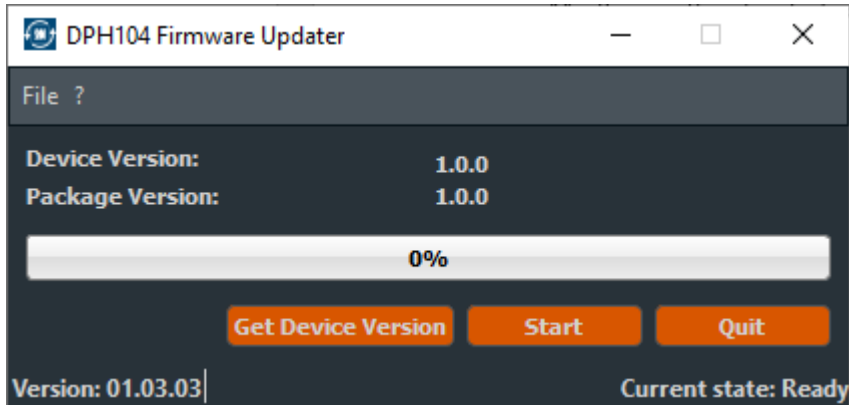
2. Switch on your DPH104 device.
3. Download the DPH104 firmware file directly from the download section of the DPH104 page on the Analog Way website.
4. Uncompress the downloaded file. The following file will appear: **dph104\_firmware\_xxxx.awp** where **xxxx** is the firmware version.
5. Run the DPH104 firmware updater:



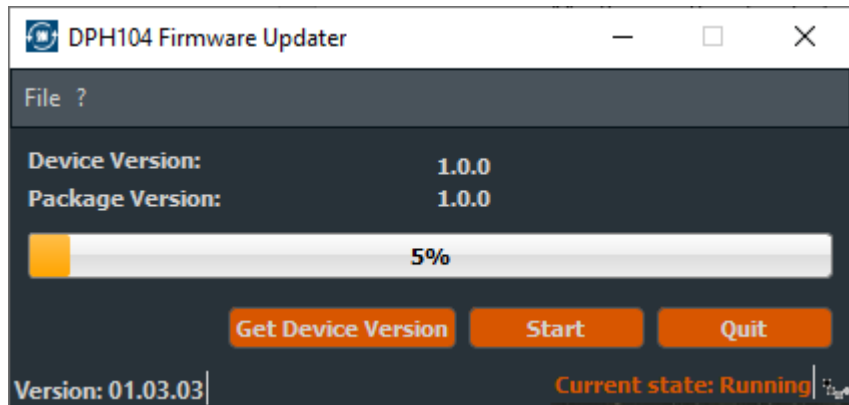
6. Click the "File" menu then select the "Open AWP file" item.
7. Locate the DPH104 firmware then click "Open":



8. Click “Get Device Version” to read the current firmware version installed in your DPH104 device:

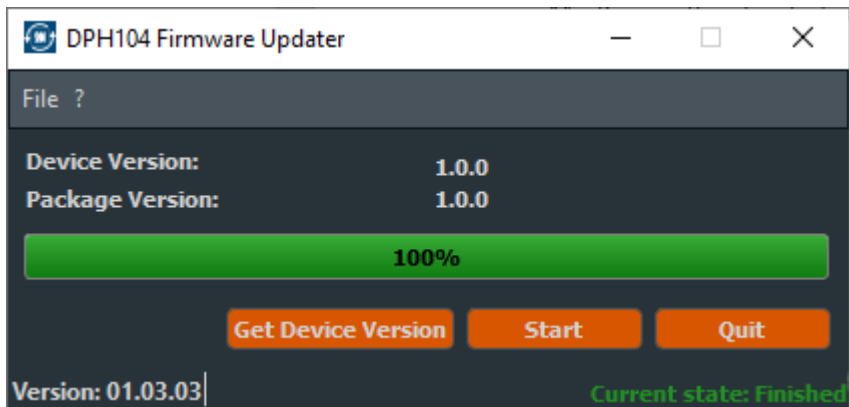


9. Click “Start” to start updating the firmware:



**Important: Please do not power off your system nor your DPH104 during the update as this can result in a non-functional device**

10. When the firmware has been properly updated, click “Quit” to close the DPH104 firmware updater:



11. Power off and restart your DPH104 device.